1. Please tell us about the trip you are rating: Start date of your trip (MM/DD/YYYY format): End date of the trip (MM/DD/YYYY format): 2. From which community did you travel to the bus station? City: State/Province: 3. Where did you board the Indian Trails bus? Station/City: State/Province: 4. How did you get to the station to board the bus? Private vehicle Amtrak train Local bus service Greyhound bus Walk Taxi Bicycle Other (please specify) 5. From what community did you travel to the bus station? City: State/Province: 6. What was your final destination beyond where you got off the bus? City State/Province 7. What was the purpose of your trip? (choose one) Business trip (meeting, Vacation/Pleasure Visiting family or friends convention, etc.) Going to/from Shopping Commuting to/from work school/college/university Other (please specify) 8. How many people (including yourself) were traveling in your group?

Indian Trails Regular Route Survey

How important were the following factors in choosing Indian Trails: Least important Eco-friendly		urvey				
Eco-friendly C C C C Low cost C C C C Comfort/Relaxation C C C C Convenience of schedule C C C C Reliability C C C C Personal safety C C C C Bus stop close to home C C C C Ability to keep working while traveling C C C C Don't/Can't drive C C C C Other C C C C	9. How important were the following factor	9. How important were the following factors in choosing Indian Trails:				
Eco-friendly C C C C C Low cost C C C C C Comfort/Relaxation C C C C C C Convenience of schedule C C C C C C C Reliability C C C C C C C Personal safety C C C C C C C Bus stop close to home C C C C C C C Ability to keep working while traveling C C C C C C C Don't/Can't drive C C C C C C C C Other C C C C C C C C C						
Low cost Comfort/Relaxation C C C C C C C C C C C C C C C C C C C	Eco-friendly		<u> </u>	<u> </u>	0	
Comfort/Relaxation Convenience of schedule Convenience		0	<u>O</u>	0	0	0
Reliability Personal safety Bus stop close to home Ability to keep working while traveling One of the control of the contr		0	0	0	0	•
Personal safety Bus stop close to home C Ability to keep working while traveling C Don't/Can't drive C C C C C C C C C C C C C	Convenience of schedule	0	0	0	0	0
Bus stop close to home O O O O O O O O O O O O O O O O O O	Reliability	O	0	0	0	0
Ability to keep working while traveling C C C C C C C C C C C C C C C C C C	Personal safety	0	0	0	O	0
Don't/Can't drive Other O O O O O O O O O O O O O	Bus stop close to home	0	0	0	0	0
Other C C C	Ability to keep working while traveling	0	0	0	0	0
	Don't/Can't drive	0	0	0	0	0
(please specify)	Other	0	0	O	0	0
	(please specify)					

10. How often do you ride with Indian Trails? O 3-5 times per year 1st time 11+ times per year O 1-2 times per year O 6-10 times per year 11. Are the majority of your trips on Indian Trails: Within Michigan To/from someplace outside of Michigan 12. Where did you purchase the ticket for this trip? Website/Internet Cash to Driver Through Amtrak Ticket Agent/Store/Point of Sale Through Greyhound Other (please specify) 13. Do you have access to the Internet Yes O No 14. How far in advance did you purchase your ticket for this trip? C 1 week- 2 weeks in advance O No reservation/Walk up O Day before my trip ○ The day of my trip ○ 2 days -1 week in advance ○ More than 2 weeks in advance 15. How did you hear about Indian Trails? (select one) Friends or Family Newspaper Email O Radio Business referral Yellow Pages Saw an Indian Trails bus on the Television Used Before road Billboard O Don't remember Website/Internet Other (please specify)

Indian Trails Regular Route Survey

Indian Trails Regular Route Survey 16. Please rate your ride in terms of: Poor Excellent Cleanliness of bus Comfort of bus All amenities (lights, heating/cooling, PA system, etc.) in working order Friendliness of driver Driver handling of bus (correct route, safe driving) 17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? Airplane Motor Vehicle Bus Would not have made the trip Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excellent 19. Would you recommend Indian Trails to a friend? Yes No 20. Please share any comments you have on improving our motorcoach services:	16. Please rate your ride in terms of: Poor Cleanliness of bus Comfort of bus All amenities (lights, heating/cooling, PA system, etc.) in working order Friendliness of driver Driver handling of bus (correct route, safe driving) 17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? Airplane Motor Vehicle Bus Would not have made the trip Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Exceller 19. Would you recommend Indian Trails to a friend? Yes						
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Driver handling of bus (correct route, safe driving) 17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? C Airplane C Motor Vehicle C Bus C Would not have made the trip C Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excellent C Yes C No	Driver handling of bus (correct route, safe driving) 17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? Airplane Motor Vehicle Would not have made the trip Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excelle 19. Would you recommend Indian Trails to a friend? Yes No						
17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? C Airplane	driving) 17. If Indian Trails' motorcoach service had not been available, how would you have made this trip? Airplane Motor Vehicle Would not have made the trip Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excelle 19. Would you recommend Indian Trails to a friend? Yes No	Friendliness of driver	0	O	0	0	0
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Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excellent 19. Would you recommend Indian Trails to a friend? Yes No	Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excelle 19. Would you recommend Indian Trails to a friend? Yes No	17. If Indian Trails' motorcoach service ha	ad not been av	ailable, how v	would you ha	ave made this	s trip?
Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excellent 19. Would you recommend Indian Trails to a friend? Yes No	C Other (please specify) 18. Please rate your overall experience with Indian Trails on this ride: Poor Excelled 19. Would you recommend Indian Trails to a friend? Yes No	C Airplane		Motor Vehi	icle		
18. Please rate your overall experience with Indian Trails on this ride: Poor Excellent 9. Would you recommend Indian Trails to a friend? Yes No	18. Please rate your overall experience with Indian Trails on this ride: Poor Excelle 19. Would you recommend Indian Trails to a friend? Yes No	O Bus		○ Would not	have made the	e trip	
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C Yes C No	C Yes C No	40 Wayld year recommend Indian Trails 4					
O No	O No		o a friend?				
20. Please share any comments you have on improving our motorcoach services:	20. Please share any comments you have on improving our motorcoach services:	O No					
		20. Please share any comments you have	on improving	our motorcoa	ch services:		
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Indi	an Trails Regular Rou	ıte (Survey		
21.	What is your gender?				
0	Male				
0	Female				
22.	What is your age group?				
0	18 to 24	0	45 to 54	0	75 or older
0	25 to 34	0	55 to 64		
0	35 to 44	0	65 to 74		
23.	Which of the following best desc	ribes	s your current employment statu	s?	
0	Employed full time	0	Homemaker	0	Unemployed
0	Employed part time	0	Student (other than college)		
0	Retired	0	University/college student		
0	Other (please specify)				
24.	What is your current annual hou	ıseho	old income (sum earned by all p	eopl	e living in your household)?
0	Under \$10,000	0	\$30,000-\$39,999	0	\$75,000-\$99,999
0	\$10,000-\$19,999	0	\$40,000-\$49,999	0	\$100,000 or more
0	\$20,000-29,999	0	\$50,000-\$74,999	0	Prefer not to answer
25.	How many vehicles (cars, vans,	truc	ks) do the people living in your h	ous	ehold own or lease?
0	None		© Two		
0	One		C Three or more		
26.	Where do you live?				
City	/Town::				
Cou	nty				
Stat			7		
ZIP:					
	utside US, ntry:				